

If the barking problem continues after you have informed your neighbour of your concerns, or you feel uncomfortable approaching your neighbour, contact Council for further assistance in resolving the issue. Call Council's Community Safety team on 1300 007 662.

Complaints about barking dogs are investigated by Council's Community Safety Team. These investigations can be long and complex and residents affected should not expect the problem to be resolved quickly, especially if it has been going on for some time.



Every barking dog issue is unique. Council will work with dog owners on strategies to help resolve the noise problem.

My Pet. My Responsibility. My Maranoa.



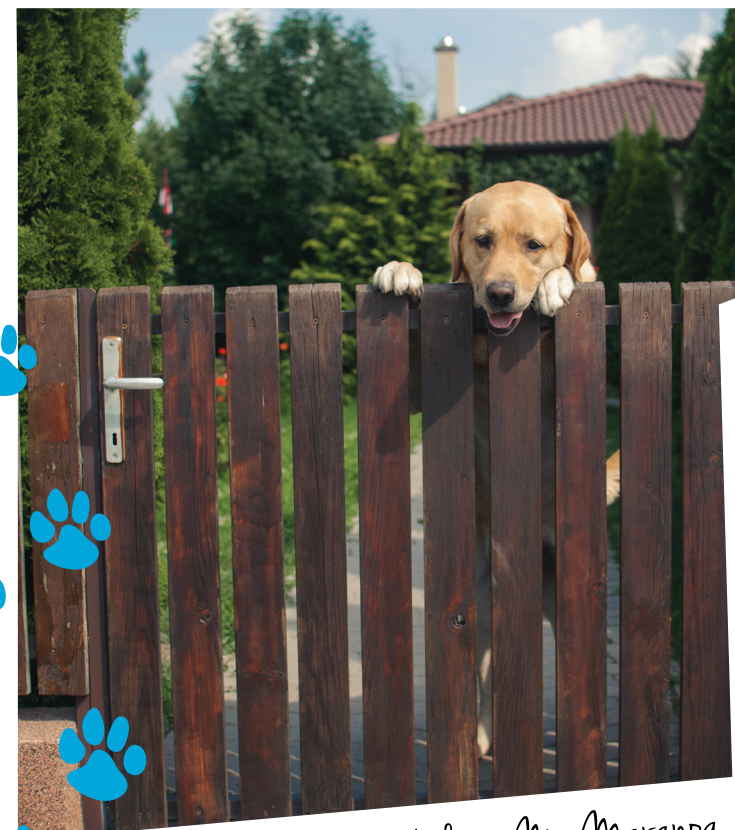
HOW TO CONTACT COUNCIL

If you require any further information about this, please call Council's Community Safety team on 1300 007 662 or visit

www.mymaranoa.org.au

BARKING DOGS

INFORMATION FOR COMPLAINANTS



My Pet. My Responsibility. My Maranoa.

PROBLEM BARKING can be a nuisance for your neighbourhood, with the intermittent and piercing nature of a dog's bark often becoming very disruptive for close neighbours.

If you live in a neighbourhood with a dog that barks excessively, there are a number of things that you can do.

WHAT CAN I DO ABOUT A BARKING DOG?

COMMUNICATE WITH YOUR NEIGHBOUR

There is generally no quick fix solution to solving a barking problem however; the first measure is to try and resolve the problem amicably with the dog owner. Often, they may not be aware that their pet has a barking problem.

If unable to speak to your neighbour face-to-face, you could try placing a note in their letterbox to alert them to your concerns.

Dear Neighbour,
You may not be aware that your dog begins to bark after you leave for work in the morning. This barking continues frequently throughout the day whenever someone walks past your house or I go into my backyard.

This is becoming a concern for me as I am at home most days and the barking is quite loud.

I am happy to discuss this further – you can call me on XXXX XXXX or I'm just next door at number XX.

Kind Regards,
Your Name

WHAT WILL COUNCIL DO ABOUT A PERSISTENT BARKING DOG?

Nuisance barking dog complaints are investigated under *Subordinate Local Law No. 2 (Animal Management) 2011*. Officers will work with the dog owner and affected residents to achieve a resolution, as quickly as possible.

Officers will request that the complainant complete a noise assessment survey. This will aid Officers in approaching the owner with some possible solutions to the issue. During this time officers will be making their own assessment of the area.

The dog owner will then be informed of the noise complaint and offered advice. They will be given time to implement strategies to resolve the problem.

Council has a number of educational tools to assist dog owners with this process.

If the situation persists after 14 days, officers will commence a wider investigation. This process will establish the extent of the noise problem and further assist dog owners to identify alternative strategies to resolve the issue. Once officers have completed their enquiries, they will communicate with all parties.