

GAS AWARENESS FACTSHEET

GAS FACTS



- Natural Gas (type of gas supplied by Council in Roma) is lighter than air and diffuses into the atmosphere
- Natural Gas is colourless
- Retail gas providers are required to add an odourant to reticulated gas mains to allow the public to smell leaks

WHAT TO DO IF YOU SMELL GAS ON A STREET?

If you smell gas on a street or in a building contact 000 immediately, and then contact your retail service provider (Maranoa Regional Council on 1300 007 662).

Evacuate the area immediately.

WHAT TO DO IF YOU SMELL GAS IN YOUR HOME?

1. Turn off all appliances and pilot lights and extinguish any flames
2. Turn off your gas supply at the gas meter (can be found on an outside wall of your home or near the front boundary)
3. Open doors and windows for ventilation
4. Contact a licensed gas fitter
5. Evacuate the area immediately if a strong smell remains and call 000

COUNCIL WOULD LIKE TO REMIND RESIDENTS OF THE IMPORTANCE OF:

- Only using certified and correctly installed appliances
- Only using licensed gas fitters to carry out any installation or servicing works
- Regularly arranging the servicing of appliances (always checking for ventilation)
- Keeping any combustible items away from gas appliances and the gas meter
- Ensuring Council is contacted to confirm the location of gas mains before undertaking any excavation works
- Not using gas cookers to heat homes
- Providing a clear path for Council staff to safely access the gas meter, avoiding any external damage to the gas meter and, if applicable, raising any concerns about separation distances between the gas meter and electrical installations with an electrician.
- Ensuring the manufacturer's instructions are followed for operation and maintenance of appliances
- Ensuring chimneys and flues are installed for flued gas heaters to operate safely.

WHAT TO DO IN CASE OF A NATURAL DISASTER

If you evacuate your home during a natural disaster, ensure you turn off the gas supply to your home at the meter, if safe to do so.

For more information, please contact Council's Gas Team on 1300 007 662.