

# Surat, Begonia, Teelba and Wycombe Local Plan

## Progress report

Objective	Progress
Community Life – A Sense of Belonging	
<p>1.1 By 2020 together we will ensure that Maranoa is a region well known for its friendly, relaxed and welcoming community spirit and where every resident is a valued respected member of our community</p>	
<p>1.1.1 Create opportunities for residents to share and celebrate their cultural heritage by incorporating cultural elements into community events and cross cultural exchange and education activities where appropriate.</p>	<ul style="list-style-type: none"> <li>• Opportunities for residents to share and celebrate their cultural heritage where cultural elements are incorporated:               <ul style="list-style-type: none"> <li>○ Australia Day</li> <li>○ ANZAC Day</li> <li>○ Remembrance Day</li> <li>○ NAIDOC week</li> <li>○ Cobb &amp; Co Trail Ride</li> <li>○ Spirit of the River Festival</li> <li>○ Surat Carols by Candlelight</li> <li>○ Surat Community Christmas Carnival</li> <li>○ Melbourne Cup</li> </ul> </li> <li>• ALSO SEE:</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• 1.1.2 - Opportunities which encourage social interaction and connectedness</li> </ul>
<p>1.1.2 Provide opportunities which encourage social interaction and connectedness between new and existing residents from both rural and town populations including the welcoming of new residents into the community.</p>	<ul style="list-style-type: none"> <li>• OPPORTUNITIES which encourage social interaction and connectedness: <ul style="list-style-type: none"> <li>○ Australia Day</li> <li>○ ANZAC Day</li> <li>○ Remembrance Day</li> <li>○ NAIDOC week</li> <li>○ Cobb &amp; Co Trail Ride</li> <li>○ Spirit of the River Festival</li> <li>○ Surat Bowls Club events</li> <li>○ Surat Campdraft</li> <li>○ Surat Carols by Candlelight</li> <li>○ Surat Community Christmas Carnival</li> <li>○ Surat Clay Target events</li> <li>○ Surat Cricket Club events</li> <li>○ Surat Fishing Competition</li> <li>○ Surat Hospital Fete</li> <li>○ Surat Lions Fish &amp; Chip Nights</li> <li>○ Surat Pony Club events</li> <li>○ Surat Races</li> <li>○ Surat Riverside Markets</li> <li>○ Surat School awards night and graduation dinner</li> <li>○ Surat School athletics, cross-country and swimming</li> <li>○ Surat Tinsel Trail</li> <li>○ Teelba Tennis Club nights</li> <li>○ Maranoa Charity Rodeo</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ Melbourne Cup</li> <li>○ Wallumbilla-Surat Rugby League Club (3 home games per year in Surat)</li> <li>● PUBLICITY for events and activities through: <ul style="list-style-type: none"> <li>○ Western Star</li> <li>○ Imparja television</li> <li>○ Bottle Tree Bulletin</li> <li>○ Facebook and website pages of community organisations and service providers</li> <li>○ My Maranoa website</li> <li>○ My Maranoa events calendar</li> <li>○ My Maranoa community directory</li> <li>○ My Maranoa business directory</li> <li>○ Council News monthly publication</li> <li>○ Queensland Government and Australian Government websites</li> <li>○ Surat School newsletter</li> <li>○ Community notice boards – PO, Library, Council office, Surat Lions Park and Surat Fishermans Park</li> <li>○ See Surat website – SADDA – now hooks into Council website</li> <li>○ Maranoa Regional Council LDO community email network</li> </ul> </li> </ul>
<p>1.1.3 Develop, regularly update and distribute a community and business services guide to the residents.</p>	<ul style="list-style-type: none"> <li>● Community and business services guides available via: <ul style="list-style-type: none"> <li>○ Surat School newsletter</li> <li>○ Surat MPHS newsletter</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ Community notice boards – PO, Library, Council office, Surat Lions Park and Surat Fishermans Park</li> <li>○ See Surat website – SADDA – hook into Council website</li> <li>○ Western Star newspaper</li> <li>○ Bottle Tree Bulletin</li> <li>○ My Maranoa events calendar</li> <li>○ My Maranoa community directory</li> <li>○ My Maranoa business directory</li> <li>○ Council News</li> <li>○ Facebook Surat Buy-Sell-Swap- Information</li> <li>○ Facebook Surat Swap and Sell group</li> <li>○ Lions, Red Bulls, school, fishing club etc Facebook sites</li> <li>○ MRC LDO community email</li> </ul>
<p>1.1.4 Provide assistance to residents of Surat and district who require language, literacy and numeracy (LLP) support or have English as a second language including access to learning support and resources.</p>	<ul style="list-style-type: none"> <li>● Telephone interpreter services</li> <li>● Medical and hospital interpreter services</li> <li>● School resources and programs</li> <li>● Surat Aboriginal Corporation services</li> <li>● Carers Qld provide access to ESL</li> <li>● LOTE section of State PLS (Public Library Service)</li> </ul>
<p>1.1.5 Identification and implementation of meaningful communication tools and networks to ensure all sectors of the community have access to information pertaining to the communities of Surat, Begonia, Teelba and Wycombe e.g. community website, community notice boards, newsletter.</p>	<ul style="list-style-type: none"> <li>● COMMUNITY COMMUNICATIONS through: <ul style="list-style-type: none"> <li>○ Western Star</li> <li>○ Imparja television</li> <li>○ Bottle Tree Bulletin</li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ Facebook and website pages of community organisations and service providers</li> <li>○ Queensland Government and Australian Government websites</li> <li>○ Surat School newsletter</li> <li>○ Community notice boards – PO, Library, Council office, Surat Lions Park and Surat Fishermans Park</li> <li>○ See Surat website – SADDA – (now hooks into Council website)</li> <li>● COUNCIL and COMMUNITY COMMUNICATIONS through: <ul style="list-style-type: none"> <li>○ My Maranoa website</li> <li>○ My Maranoa events calendar</li> <li>○ My Maranoa community directory</li> <li>○ My Maranoa business directory</li> <li>○ Council News</li> <li>○ Maranoa Regional Council LDO community email network</li> <li>○ All Council agendas and meeting minutes are included on the Council website</li> <li>○ Councillor out-and-about sessions,</li> <li>○ Mobile Councillor offices</li> </ul> </li> </ul>
<p>1.2 By 2020 together we will create an environment where our older residents are safe, secure, valued, included and continue to actively participate in community life</p>	

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<p>1.2.1 Develop an Aged Care Accommodation Strategy to address existing and projected aged care accommodation needs of residents.</p>	<ul style="list-style-type: none"> <li>• No specific Aged Care Accommodation Strategy established</li> <li>• Following the nation-wide introduction of the Department of Social Services' new model of care – Consumer Directed Care - which was introduced in August 2013, Council transitioned the Maranoa Community Care service over to providers using the new model.</li> <li>• Interagency Group (coordinated by Council) links local service agencies and also provides links to a wider network of agencies facilitated by an Interagency Group</li> <li>• LOCAL FACILITIES and SERVICES include: <ul style="list-style-type: none"> <li>○ Waroona Retirement Village – 10 Units with 2 bedroom, independent living</li> <li>○ Hunters Lodge – 4 two bedroom units – Council owned</li> <li>○ Seniors wing in Surat Hospital MPHS for 6 beds – long stay patients (Qld Health)</li> <li>○ Council and Horizon Housing provide social housing for low income people</li> <li>○ Respite care through Blue care and Anglicare</li> <li>○ Community nursing - Surat Hospital MPHS</li> <li>○ Meals on wheels</li> </ul> </li> </ul>
<p>1.2.2 Older residents, including those on rural properties, have access to the services and assistance that they require to enable them to remain in their own homes for longer e.g. in-home help and support.</p>	<ul style="list-style-type: none"> <li>• Respite care through Blue care and Anglicare</li> <li>• Blue care and Anglicare services</li> <li>• Community nursing - Surat Hospital MPHS</li> <li>• Meals on wheels</li> </ul>

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	<ul style="list-style-type: none"> <li>• Blue Care bus and cars</li> </ul>
<p>1.2.3 Provision of a range of affordable accommodation options for older residents to meet their individual needs including independent, semi-independent, respite and residential care.</p>	<ul style="list-style-type: none"> <li>• ACCOMMODATION OPTIONS: <ul style="list-style-type: none"> <li>○ Waroona Retirement Village - 10 Units with 2 bedroom, independent living</li> <li>○ Hunters Lodge – 4 two bedroom units – Council</li> <li>○ Seniors wing in Surat Hospital MPHS for 6 beds – long stay patients</li> <li>○ Council and Horizon Housing provide social housing for low income people</li> </ul> </li> </ul>
<p>1.2.4 Ensure older residents are afforded the opportunity to participate in community events and activities.</p>	<ul style="list-style-type: none"> <li>• SENIORS EVENTS <ul style="list-style-type: none"> <li>○ Seniors Week</li> <li>○ Blue care activities</li> <li>○ SDDA - (Surat and Districts Development Association) events</li> <li>○ Lions Club events</li> </ul> </li> <li>• FACILITATING PARTICIPATION <ul style="list-style-type: none"> <li>○ Seniors invited to community events</li> <li>○ Seniors engaged in developing and delivering community events –</li> <li>○ Older residents needs are considered – eg timing of Australia Day</li> <li>○ Access for people with reduced mobility</li> <li>○ Capacity to use items such as mobility scooters</li> <li>○ Transport support and encouragement from friends and family (and self drive)</li> </ul> </li> </ul>

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<p>1.2.5 Identify and implement activities and programs that promote intergenerational interaction and create socialisation opportunities for older people e.g. community nursing services, combined youth activities, Men’ Shed, community garden etc.</p>	<ul style="list-style-type: none"> <li>• SPECIFIC ACTIVITIES AND PROGRAMS include: <ul style="list-style-type: none"> <li>○ Seniors Week</li> <li>○ Older persons as volunteers</li> <li>○ Older persons in community organisation roles</li> <li>○ Community garden</li> <li>○ Kindy and school children visits to entertain older persons</li> <li>○ Courses for older persons, especially U3A</li> </ul> </li>   <li>• For GENERAL ACTIVITIES AND PROGRAMS that engage older persons SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> <li>○ 1.1.5 Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> </ul> </li> </ul>
<p>1.2.6 Continue to promote and support Seniors Week through a range of engaging programs and activities throughout the community.</p>	<ul style="list-style-type: none"> <li>• Seniors Week continues to be supported by Blue Care, Surat MPHS and Council in conjunction with other community organisations</li> </ul>



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<p>1.3 By 2020 together we will create an environment where our children and young people are cared for, safe, actively engaged and have access to support networks and developmental pathways which will encourage and stimulate them to reach their full potential</p>	
<p>1.3.1 Investigate the range of childcare options and services available in Surat and district and identify service delivery gaps.</p>	<ul style="list-style-type: none"> <li>• CURRENT OPTIONS which have been developed by a combination of community, business and government endeavours: <ul style="list-style-type: none"> <li>○ Surat ECEC – childcare (long hours) and kindy</li> <li>○ School homework club</li> <li>○ Playgroups including Surat Aboriginal Corporation playgroup</li> </ul> </li> </ul>
<p>1.3.2 Provision of a range of affordable childcare options to meet the needs of the Surat community.</p>	<ul style="list-style-type: none"> <li>• CURRENT OPTIONS: <ul style="list-style-type: none"> <li>○ Surat ECEC – childcare (long hours) and kindy</li> <li>○ School homework club</li> <li>○ Playgroups including Surat Aboriginal Corporation playgroup</li> </ul> </li> </ul>
<p>1.3.3 Deliver innovative and relevant parenting programs within the local community e.g. positive parenting.</p>	<ul style="list-style-type: none"> <li>• PARENTING PROGRAMS include: <ul style="list-style-type: none"> <li>○ Triple P through school</li> <li>○ Surat Aboriginal Corporation</li> <li>○ Be Healthy Maranoa program</li> <li>○ First Five – through library</li> <li>○ Library programs for kids</li> </ul> </li> </ul>
<p>1.3.4 Ensure that young people have access to a range of affordable accommodation options to enable them to pursue educational, skill</p>	<ul style="list-style-type: none"> <li>• Limited range of accommodation options:</li> </ul>

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development and employment opportunities within local community.	<ul style="list-style-type: none"> <li>○ Hostel in Roma</li> <li>○ Some social housing for low income earners</li> </ul>
1.3.5 Provision of a designated Youth Hub in Surat.	<ul style="list-style-type: none"> <li>● Youth Zone</li> <li>● Skate park</li> </ul>
1.3.6 Provision of opportunities for young people to actively participate in youth leadership programs within the community.	<ul style="list-style-type: none"> <li>● Blue Light meetings</li> <li>● School – Student Council</li> <li>● Sporting Clubs</li> <li>● Young person programs in local clubs</li> <li>● Local events including Anzac Day and Australia Day</li> </ul>
1.3.7 Provide opportunities that introduce, encourage and allow young people to contribute and be active and valued members of community groups.	<ul style="list-style-type: none"> <li>● Young person programs in local clubs</li> <li>● Certificate courses through holiday program – (eg barista, first aid, life saving)</li> <li>● Participation with parents during club events</li> <li>● ALSO SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> </ul> </li> </ul>
1.3.8 Effective and innovative delivery of Youth Service Program which focuses on engaging and motivating youth to enhance their capacity and realise their full potential.	<ul style="list-style-type: none"> <li>● No specific youth service program but programs and activities for youth include <ul style="list-style-type: none"> <li>○ School programs</li> <li>○ School holiday program</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ Youth Week</li> <li>○ NAIDOC</li> <li>○ Sporting opportunities</li> </ul>
<p>1.3.9 Provision of opportunities for young people to be actively engaged in the development, design and planning of programs, services and infrastructure in which they are a stakeholder or user group.</p>	<ul style="list-style-type: none"> <li>● Youth consulted over holiday program activities,</li> <li>● Consulted over youth oriented infrastructure like skate park, Youth Zone</li> <li>● Anzac Day participation</li> </ul>
<p><b>Community Life – Creative, Inspiring &amp; Proud</b></p>	
<p><b>1.4 By 2020 together we will create the Maranoa as a region which is proud of its heritage, culturally dynamic, nurtures inspiring artistic expression and stimulate viable creative enterprises</b></p>	
<p>1.4.1 The unique essence of each community is captured and displayed illustrating the district’s history and cultural richness.</p>	<ul style="list-style-type: none"> <li>● HERITAGE PLACES and HERITAGE PROJECTS: <ul style="list-style-type: none"> <li>○ Aboriginal Traditional Campsite</li> <li>○ Aboriginal Interpretive Shelter</li> <li>○ Cobb &amp; Co Changing Station Museum and Aquarium</li> <li>○ Surat &amp; Balonne Art Gallery</li> <li>○ Surat Post Office</li> <li>○ Cluster of buildings in Surat town centre</li> <li>○ Balonne River</li> <li>○ Surat Riverside parklands and walk</li> <li>○ Surat Weir</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ Surat water treatment system</li> <li>○ Surat Lions Park</li> <li>○ Surat - Shire Hall</li> <li>○ Surat Memorial Park – includes Freedom Tree</li> <li>○ Surat RSL Honour Boards – in Council boardroom</li> <li>○ Surat RSL building</li> <li>○ Surat cemetery</li> <li>○ Surat Masonic Lodge</li> <li>○ Wycombe school</li> <li>○ Surat school and Indigenous murals at the school</li> <li>○ Begonia school</li> <li>○ Teelba school</li> <li>○ Yuleba Creek school</li> <li>○ Anglican, Presbyterian, Catholic Churches</li> <li>○ Astor Theatre</li> <li>○ Kincoora oil and gas field</li> <li>○ Cattle and sheep properties</li> <li>○ Cobb &amp; Co corduroys</li> <li>○ Frogmoor heritage site</li> <li>○ Bainbilla Changing Station heritage site</li> <li>○ Duffys Camp heritage site</li> <li>○ Waldegrave Changing Station heritage site</li>   <li>● HISTORY AND CULTURE drive trails include: <ul style="list-style-type: none"> <li>○ Indigenous Drive Trail</li> <li>○ Cobb &amp; Co Drive Trail</li> <li>○ Sunset Way</li> <li>○ Great Inland Way</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>• HERITAGE RECORDS preserved and available through: <ul style="list-style-type: none"> <li>○ Cobb &amp; Co Changing Station Museum</li> <li>○ Council library</li> <li>○ Council archives</li> <li>○ State Library</li> <li>○ State Archives</li> <li>Internet services – Ancestry .com, Trove, etc</li> </ul> </li>   <li>• LOCAL ORGANISATIONS supporting heritage and culture: <ul style="list-style-type: none"> <li>○ Surat Aboriginal Corporation</li> <li>○ Surat and Districts Development Association</li> <li>○ Surat Lions Club</li> <li>○ Surat RSL</li> <li>○ Surat CWA</li> <li>○ Spirit of the River Festival Inc</li> <li>○ Maranoa Regional Council</li> </ul> </li>   <li>• PARTNERS supporting heritage and culture: <ul style="list-style-type: none"> <li>○ Qld Government agencies (DEHP, State Library, State Archives, Regional Museums, Queensland Museum, Arts Queensland)</li> <li>○ National Trust</li> </ul> </li>   <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 1.4.3 - Inclusion of Indigenous and multicultural elements into community events and arts and cultural programs</li> </ul>
<p>1.4.2 Promotion of community spirit through the hosting a diverse range of festivals and community events which showcase local talent and increase community participation and visitor attraction.</p>	<ul style="list-style-type: none"> <li>● SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 1.4.1 - Unique essence of each community is captured and displayed illustrating the district's history and cultural richness</li> </ul> </li> </ul>
<p>1.4.3 Inclusion of Indigenous and multicultural elements into community events and arts and cultural programs.</p>	<ul style="list-style-type: none"> <li>● Surat Aboriginal Corporation engages with wider community and school in integrating indigenous culture</li> <li>● NAIDOC</li> <li>● Indigenous Drive Trail</li> <li>● Surat Aboriginal Corporation shop front</li> </ul>

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	<ul style="list-style-type: none"> <li>• Part of Manandanji tribal area and with cultural heritage services through Mandandanji Cultural Heritage Services</li> <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 1.4.1 - Unique essence of each community is captured and displayed illustrating the district's history and cultural richness</li> </ul> </li> </ul>
<p>1.4.4 Develop and promote a full and diverse exhibition program for the Surat on Balonne Gallery and maintain and refresh Cobb &amp; Co Store Museum exhibits including the Window to the Balonne Freshwater Aquarium.</p>	<ul style="list-style-type: none"> <li>• Council and community progressively updating and enhancing the Surat on Balonne Gallery and maintain and refresh Cobb &amp; Co Changing Station Museum</li> </ul>
<p>1.4.5 Enhance the history research resources of Cobb &amp; Co Changing Station where residents, students and visitors can access social history and archival information and resources relating to Surat and surrounding district.</p>	<ul style="list-style-type: none"> <li>• SEE: <ul style="list-style-type: none"> <li>○ 1.4.1 - Unique essence of each community is captured and displayed illustrating the district's history and cultural richness</li> <li>○ 1.4.3 - Inclusion of Indigenous and multicultural elements into community events and arts and cultural programs</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ 1.4.4 - Full and diverse exhibition program for the Surat on Balonne Gallery and maintain and refresh Cobb &amp; Co Store Museum exhibits</li> </ul>
<p>1.4.6 Engage the community in the development of public art precincts and town beautification projects e.g. Surat Streetscape, Surat Riverscape, community precincts and public parks.</p>	<ul style="list-style-type: none"> <li>● Community engaged in development of:               <ul style="list-style-type: none"> <li>○ Lions Park</li> <li>○ Surat Riverscape</li> <li>○ Surat Memorial Park</li> <li>○ Surat Fishermans Park</li> <li>○ Nason Park</li> <li>○ Indigenous mural at Surat school</li> <li>○ Surat cemetery</li> </ul> </li> </ul>
<p>1.4.7 Expand the reach of Surat’s arts and cultural program and activities to include the communities of Begonia, Teelba and Wycombe.</p>	<ul style="list-style-type: none"> <li>●</li> </ul>
<p>1.4.8 Assess the feasibility of extending library and cultural services to the communities of Begonia, Teelba and Wycombe.</p>	<ul style="list-style-type: none"> <li>● School libraries</li> <li>● Skymuster internet access</li> </ul>
<p>1.4.9 Undertake a Cultural Mapping Skills &amp; Needs Audit and develop an appropriate arts and culture program for the local community.</p>	<ul style="list-style-type: none"> <li>● Council has endorsed an arts and culture policy for the Maranoa</li> <li>● Current economic and community development initiatives include a Maranoa-wide arts and culture strategy</li> </ul>



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<p>1.4.10 Deliver a diverse community arts and culture program which promotes existing local artists and crafts persons, and encourages greater community member participation.</p>	<ul style="list-style-type: none"> <li>● COMMUNITY ARTS AND CULTURE PROGRAMS include: <ul style="list-style-type: none"> <li>○ Surat on Balonne Gallery</li> <li>○ Workshops by Cobb &amp; Co museum consultant</li> <li>○ Inclusion of art in public places</li> <li>○ School holiday program</li> <li>○ School programs</li> <li>○ Surat Aboriginal Corporation activities</li> <li>○ Surat Pottery Group</li> <li>○ Surat Shutterbugs</li> <li>○ Small scale home crafts businesses who sell through markets, including Surat riverside markets</li> <li>○ Local business do display arts and crafts for sale</li> </ul> </li> </ul>
<p>1.4.11 Investigate opportunities and commercial viability of promoting and selling local produce, products, services and materials to enhance community pride and sustainability.</p>	<ul style="list-style-type: none"> <li>● Two shops selling fresh food, with one specialising in fruit and vegetables</li> <li>● Riverside markets</li> <li>● PROMOTION of local produce, products, services and materials through: <ul style="list-style-type: none"> <li>○ Surat School newsletter</li> <li>○ Community notice boards – PO, Library, Council office, Surat Lions Park and Surat Fishermans Park</li> <li>○ See Surat website – SDDA</li> <li>○ Western Star</li> <li>○ Imparja television</li> <li>○ Bottle Tree Bulletin</li> <li>○ Facebook and website pages of community organisations and service providers</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ My Maranoa website</li> <li>○ My Maranoa events calendar</li> <li>○ My Maranoa community directory</li> <li>○ My Maranoa business directory</li> <li>○ Council News</li> <li>○ Maranoa Regional Council LDO community email network</li> </ul> <ul style="list-style-type: none"> <li>● ALSO SEE: <ul style="list-style-type: none"> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> </ul> </li> </ul>
<p>1.4.12 Implementation of strategies and initiatives which support, promote and celebrate arts and culture within the community.</p>	<ul style="list-style-type: none"> <li>● SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 1.4.1 - Unique essence of each community is captured and displayed illustrating the district's history and cultural richness</li> <li>○ 1.4.3 - Inclusion of Indigenous and multicultural elements into community events and arts and cultural programs</li> </ul> </li> </ul>

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	<ul style="list-style-type: none"> <li>○ 1.4.4 - Full and diverse exhibition program for the Surat on Balonne Gallery and maintain and refresh Cobb &amp; Co Store Museum exhibits</li> <li>○ 1.4.6 - Engage the community in the development of public art precincts and town beautification projects</li> <li>○ 1.4.10 - Diverse community arts and culture program which promotes existing local artists and crafts persons, and encourages greater community member participation</li> </ul>
<p><b>Active Healthy Community – Healthy Community</b></p>	
<p><b>2.1 By 2020 together we will deliver a high standard of healthcare which is holistic, innovative and services the needs of all residents locally with an emphasis on preventative health programs</b></p>	
<p>2.1.1 Delivery of effective and accessible health and wellbeing services, and education programs that respond to the specific emotional, social and personal needs of residents e.g. issues relating to drugs, alcohol, sexual health, women’s and men’s health, nutrition, depression and mental health.</p>	<ul style="list-style-type: none"> <li>● Surat MPHS</li> <li>● Surat Medical Centre</li> <li>● Surat Aboriginal Corporation</li> <li>● Surat Pharmacy</li> <li>● Blue Care</li> <li>● Anglicare</li> <li>● Surat Aboriginal Corporation programs</li> <li>● Be Healthy Maranoa programs</li> <li>● Online services</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Visiting professionals</li> <li>• Interagency Group (coordinated by Council) links local service agencies and also provides links to a wider network of agencies facilitated by an Interagency Group</li> <li>• Support by Surat Hospital Auxiliary</li>   <li>• SURAT Multi-Purpose Health Service (MPHS) provides: <ul style="list-style-type: none"> <li>○ Surat provides 24-hours a day, seven days a week acute and emergency care, community care services, retrievals with the Royal Flying Doctor Service and dedicated flexible care places, which can be delivered in the community or at Surat Multi Purpose Health Service.</li> <li>○ Frail aged care</li> <li>○ A suite of allied health services regularly visits Surat, including cancer case management, child development, a continence advisor, dental, diabetes education, dietetics, mental health, occupational therapy, physiotherapy and speech pathology.</li> <li>○ Home and Community Care services are available for eligible clients, including Meals on Wheels and home care domestic assistance.</li> <li>○ Basic X-ray services are provided by rural and remote licensed operators from 8 am to 4.30 pm on weekdays and during emergencies.</li> <li>○ Surat employs a medical superintendent with the right to private practice at the Surat Medical</li> </ul> </li> </ul>

Objective	Progress
	<p>Practice which is co-located on-site and privately-operated.</p> <ul style="list-style-type: none"> <li>○ Telehealth facilities are available to connect patients with specialist clinical services in Brisbane and other regional areas via video-conference.</li> <li>○ Surat can provide financial assistance with the Patient Travel Subsidy Scheme to eligible patients who need to travel away to other health services for procedures and tests not available locally.</li> <li>○ Pharmacy (hospital use only)</li> </ul>
2.1.2 Residents have local access to quality fresh food.	<ul style="list-style-type: none"> <li>● Two shops selling fresh food, with one specialising in fruit and vegetables</li> <li>● Riverside markets give opportunities sell fresh produce</li> </ul>
2.1.3 Develop, update and distribute a local health services directory to residents promoting existing available health services and thereby increasing service utilisation.	<ul style="list-style-type: none"> <li>● Surat MPHS community health newsletter</li> <li>● My Maranoa Community Directory</li> <li>● PROMOTION of health services through: <ul style="list-style-type: none"> <li>○ Surat School newsletter</li> <li>○ Community notice boards – PO, Library, Council office, Surat Lions Park and Surat Fishermans Park</li> <li>○ See Surat website – SDDA</li> <li>○ Western Star</li> <li>○ Imparja television</li> <li>○ Bottle Tree Bulletin</li> <li>○ Facebook and website pages of community organisations and service providers</li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ My Maranoa website</li> <li>○ My Maranoa events calendar</li> <li>○ My Maranoa community directory</li> <li>○ My Maranoa business directory</li> <li>○ Council News monthly publication</li> <li>○ Maranoa Regional Council LDO community email network</li> </ul>
<p>2.1.4 Support and promote initiatives to attract and retain qualified medical practitioners, nursing staff, allied health professionals and dentists to Surat.</p>	<ul style="list-style-type: none"> <li>● INITIATIVES which help attract and retain health professionals: <ul style="list-style-type: none"> <li>○ CAN committee</li> <li>○ SW Hospital and Health Service midwife and nurses exchange program</li> <li>○ Ongoing improvement of infrastructure, services and appearance of Surat as a locality with great liveability</li> <li>○ Delivery in Roma of Australian College of Operating Room Nurses accredited Perioperative Introductory Program (PIP) Rural</li> <li>○ Private practice options for Surat MPHS personnel</li> <li>○ Graduate nurse program</li> <li>○ Clinician Engagement Strategy 2016-2019</li> <li>○ Qld Health flexible work practices and employee support programs</li> <li>○ Making Tracks – Queensland Health Statement of Commitment to Reconciliation</li> </ul> </li> <li>● Health care alliances</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ Western Queensland Primary Health network</li> <li>○ Western Queensland Primary Care Collaborative Ltd (WQ PCC Ltd)</li> <li>○ Surat Aboriginal Corporation</li> </ul>
<p>2.1.5 Increase visiting health professional services to Surat and expand service area to include Begonia and Teelba</p>	<ul style="list-style-type: none"> <li>● SEE: <ul style="list-style-type: none"> <li>○ 2.1.1 - Delivery of effective and accessible health and wellbeing services, and education programs</li> <li>2.1.3 - Local health services directory for residents promoting existing available health services and thereby increasing service utilisation.</li> <li>○ 2.1.4 - Attract and retain qualified medical practitioners, nursing staff, allied health professionals and dentists to Surat.</li> </ul> </li> </ul>
<p>2.1.6 Increase the delivery of respite programs to support the needs of clients and carers.</p>	<ul style="list-style-type: none"> <li>● RESPITE CARE through: <ul style="list-style-type: none"> <li>○ Surat MPHS</li> <li>○ Blue Care and Anglicare</li> </ul> </li> <li>● SEE: <ul style="list-style-type: none"> <li>○ 2.1.1 - Delivery of effective and accessible health and wellbeing services, and education programs</li> <li>2.1.3 - Local health services directory for residents promoting existing available health services and thereby increasing service utilisation.</li> <li>○ 2.1.4 - Attract and retain qualified medical practitioners, nursing staff, allied health professionals and dentists to Surat.</li> </ul> </li> </ul>

Objective	Progress
2.1.7 Upgrade aging health infrastructure to include visiting rooms for allied health professionals, enhanced aged care rooms and a modern and well-resourced surgery facility.	<ul style="list-style-type: none"> <li>• Hospital improvements made</li> </ul>
2.1.8 Implementation of creative and cost effective solutions which provide residents with easy and regular access to pharmacy services.	<ul style="list-style-type: none"> <li>• Pharmacy in Surat</li> <li>• Hospital pharmacy</li> </ul>
2.1.9 Promote and utilise video conferencing equipment located at Surat Hospital.	<ul style="list-style-type: none"> <li>• Telehealth increasingly used</li> <li>• Promoted in local newsletters and through other publicity channels</li> <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 2.1.1 - Delivery of effective and accessible health and wellbeing services, and education programs</li> <li>2.1.3 - Local health services directory for residents promoting existing available health services and thereby increasing service utilisation.</li> </ul> </li> </ul>
<b>Active Healthy Community – Active Community</b>	
2.2 By 2020 together we will positively contribute to community wellbeing through the provision of a diverse range of sporting and recreational opportunities, facilities and open spaces for all residents which encourage active lifestyle options and high levels of participation and facility utilisation	



Objective	Progress
<p>2.2.1 Expand and strengthen sport, recreation and social opportunities and networks within the community including increased participation of youth.</p>	<ul style="list-style-type: none"> <li>• SPORT and RECREATION OPPORTUNITIES: <ul style="list-style-type: none"> <li>○ Surat Bowls Club</li> <li>○ Surat Campdraft</li> <li>○ Surat Gun Club</li> <li>○ Surat Cricket Club</li> <li>○ Surat Fishing Competition</li> <li>○ Surat Pony Club</li> <li>○ Surat Campdraft</li> <li>○ Surat Races</li> <li>○ Teelba Tennis Club</li> <li>○ Rodeo</li> <li>○ Wallumbilla-Surat Rugby League Club (3 home games per year in Surat)</li> <li>○ Maranoa Netball Association</li> <li>○ Swimming</li> <li>○ Surat Riverside walk and exercise equipment</li> <li>○ School sports programs</li> <li>○ Outback swim school</li> <li>○ Be Active Maranoa programs</li> <li>○ Council school holiday program</li> <li>○ Lions Club events</li> </ul> </li>   <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 1.4.10 - Diverse community arts and culture program which promotes existing local artists and crafts persons, and encourages greater community member participation</li> <li>○ 2.2.2 - Quality and well-resourced multipurpose sporting and recreational facilities including the development of master plans for local clubs and facilities</li> </ul>
<p>2.2.2 Development of quality and well-resourced multipurpose sporting and recreational facilities including the development of master plans for local clubs and facilities e.g. Surat Recreation Oval, Surat Showgrounds, Combined Sporting Club Model.</p>	<ul style="list-style-type: none"> <li>● MULTIPURPOSE SPORT and RECREATION FACILITIES include: <ul style="list-style-type: none"> <li>○ Warroo Sporting Complex (Council maintained) improvements: <ul style="list-style-type: none"> <li>▪ Grandstand</li> <li>▪ Canteen bar area</li> <li>▪ Races secretary box</li> <li>▪ Campdraft – secretary / announcing boxes</li> <li>▪ Rodeo Races secretary box</li> <li>▪ Rodeo arena</li> <li>▪ Surat gun club – club shed</li> <li>▪ Target range</li> <li>▪ Horse racing track</li> <li>▪ Pony club grounds</li> </ul> </li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>▪ Toilets and showers</li> <li>▪ Horse stalls - shared</li> <li>○ Surat Recreation Oval, tennis and swimming pool area improvements <ul style="list-style-type: none"> <li>▪ Surat pool upgraded</li> <li>▪ Tennis courts adjacent to oval</li> <li>▪ Little grandstand</li> <li>▪ Surat recreation Oval canteen</li> <li>▪ Football and dressing sheds</li> </ul> </li> <li>○ Riverside Walk improvements: <ul style="list-style-type: none"> <li>▪ Pathway upgrade</li> <li>▪ Exercise equipment along pathway</li> <li>▪ Seating, water fountains and shelter</li> <li>▪ Signage</li> </ul> </li> <li>○ Surat Skate Park <ul style="list-style-type: none"> <li>▪ Shelter</li> <li>▪ Water</li> </ul> </li> </ul>
<p>2.2.3 Maximise the use of sport and recreational facilities, infrastructure and resources through the establishment of partnering opportunities.</p>	<ul style="list-style-type: none"> <li>• Cooperative use of facilities encouraged and supported by local community and Council (as main facility owner and manager)</li> <li>• Increased use of user agreements for facilities</li> </ul>
<p>2.2.4 Local delivery of club development workshops and capacity building programs e.g. coaching training, succession planning, marketing and promotion, funding programs, attracting and retaining members and volunteers, new technology and regulation updates.</p>	<ul style="list-style-type: none"> <li>• Sport and recreation governance programs and workshops</li> <li>• Coach the coach programs</li> <li>• Five year plans for sporting clubs</li> <li>• Service club constitutions which call for rotating leadership</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Council assists with grants for organisational and facility development</li> </ul>
<p>2.2.5 Delivery of simple affordable recreational activities which have wide participant appeal, build confidence and require minimal organisation e.g. ping pong, chess, fishing, book clubs, junior tennis, junior golf, junior bowls.</p>	<ul style="list-style-type: none"> <li>• SEE: <ul style="list-style-type: none"> <li>○ 1.1.1 - Opportunities for residents to share and celebrate their cultural heritage</li> <li>○ 1.1.2 - Opportunities which encourage social interaction and connectedness between new and existing residents</li> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 1.4.10 - Diverse community arts and culture program which promotes existing local artists and crafts persons, and encourages greater community member participation</li> <li>○ 2.2.2 - Quality and well-resourced multipurpose sporting and recreational facilities including the development of master plans for local clubs and facilities</li> </ul> </li> </ul>
<p>2.2.6 Ensure all sporting and recreation facilities and spaces are appropriately signed.</p>	<ul style="list-style-type: none"> <li>○ Signage upgraded</li> </ul>
<p>2.2.7 Provision of well planned, managed and maintained public recreational spaces within the Surat district which are safe and welcoming and encourage social interaction between all generations.</p>	<ul style="list-style-type: none"> <li>• PUBLIC RECREATIONAL FACILITIES include: <ul style="list-style-type: none"> <li>○ Warroo Sporting Complex including <ul style="list-style-type: none"> <li>▪ Race track, grandstand, canteen</li> <li>▪ Campdraft arena and facilities</li> </ul> </li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>▪ Rodeo arena and facilities</li> <li>▪ Surat gun club target range and club shed</li> <li>▪ Pony club grounds</li> <li>▪ Toilets and showers</li> <li>▪ Horse stalls - shared</li> <li>○ Surat Recreation Oval including <ul style="list-style-type: none"> <li>▪ Cricket</li> <li>▪ Football</li> <li>▪ Grandstand, dressing rooms, toilets</li> </ul> </li> <li>○ Tennis courts</li> <li>○ Swimming pool</li> <li>○ Fishermans Park</li> <li>○ Balonne River</li> <li>○ Surat Riverside parklands including: <ul style="list-style-type: none"> <li>▪ Pathways</li> <li>▪ Exercise equipment along pathway</li> <li>▪ Seating, water fountains and shelters</li> <li>▪ BBQs</li> <li>▪ Childrens playground</li> <li>▪ Catering shed</li> <li>▪ Interpretive signage</li> </ul> </li> <li>○ Surat Weir</li> <li>○ Surat Lions Park <ul style="list-style-type: none"> <li>▪ Flower gardens</li> <li>▪ Public art</li> <li>▪ Interpretive signage</li> </ul> </li> <li>○ Surat Memorial Park including <ul style="list-style-type: none"> <li>▪ memorials</li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>▪ Freedom Tree</li> <li>○ Surat Bowls Club</li> <li>○ Surat skate park</li> <li>○ Surat town centre</li> <li>○ Surat - Shire Hall</li> <li>○ Surat school facilities</li> <li>○ Teelba facilities, including: <ul style="list-style-type: none"> <li>▪ Hall</li> <li>▪ Gun club facility</li> </ul> </li> <li>○ Begonia Sporting Complex – <ul style="list-style-type: none"> <li>▪ Hall</li> <li>▪ tennis court</li> </ul> </li> </ul>
2.2.8 Development of a master plan to develop an integrated outdoor youth recreational area.	<ul style="list-style-type: none"> <li>• Master plan developed <ul style="list-style-type: none"> <li>○ Flying fox new addition</li> </ul> </li> </ul>
2.2.9 Implementation of the Surat Heritage Trail within the Surat community precinct.	<ul style="list-style-type: none"> <li>○ Surat Riverside Walk</li> </ul>
2.2.10 Provision of facilities, infrastructure and programs that encourage physical activity and ensure that residents and visitors can exercise safely within the community e.g. walking paths, dog control measures, adequate lighting, bicycle friendly infrastructure, exercise equipment, holistic health & fitness programs.	<ul style="list-style-type: none"> <li>• SEE: <ul style="list-style-type: none"> <li>○ 2.2.2 - Quality and well-resourced multipurpose sporting and recreational facilities including the development of master plans for local clubs and facilities</li> <li>○ 2.2.7 - Well planned, managed and maintained public recreational spaces</li> </ul> </li> </ul>

Objective	Progress
<p><b>Naturally Sustainable Environment – Natural Environment</b></p>	
<p><b>3.1 By 2020 together we will actively strive to conserve, restore and enhance the Maranoa’s natural environment and assets by engaging and empowering residents, businesses and industry to proactively seek out opportunities to reduce our ecological footprint at a local level</b></p>	
<p>3.1.1 Delivery of community education campaigns and distribution of information to assist residents in reducing their carbon footprint.</p>	<ul style="list-style-type: none"> <li>• Extensive programs by community and government agencies</li> </ul>
<p>3.1.2 Provide assistance programs to encourage responsible water usage and management within the community including installation of water tanks, water re-use, water saving devices and solar power.</p>	<ul style="list-style-type: none"> <li>• The Council website has an extensive series of information sheets on <i>Waterwise</i> topics.</li> <li>• Water restrictions and usage charges also help to encourage conservation behaviours</li> <li>• State agency programs for water conservation</li> </ul>
<p>3.1.3 Delivery of awareness programs and provision of infrastructure to encourage residents to reduce litter and maintain clean well-presented public spaces and streetscapes e.g. provision of additional rubbish bins.</p>	<ul style="list-style-type: none"> <li>• Love Qld anti-litter campaign (Qld Government)</li> <li>• Keep Maranoa Beautiful messages</li> <li>• Clean up Australia</li> <li>• Key facilities and locations have rubbish bins and regular waste removal services</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Council undertakes routine maintenance to keep town streets and surrounds neat and tidy</li> <li>• Council undertook overgrown and unsightly inspections of every property in town area and took action to ensure that appropriate community standards were achieved</li> </ul>
3.1.4 Maintain existing infrastructure to ensure provision of a reticulated water supply which meets safe drinking water standards.	<ul style="list-style-type: none"> <li>• Surat water supply has been upgraded</li> <li>• Water quality routinely monitored</li> </ul>
3.1.5 Provision of a sustainable water supply for the Teelba Community Centre.	<ul style="list-style-type: none"> <li>•</li> </ul>
3.1.6 Develop and implement a responsible and sustainable waste management program and maintenance plan for infrastructure, assets, equipment and tip sites throughout Surat and surrounding district.	<ul style="list-style-type: none"> <li>• WASTE MANAGEMENT:</li> <li>• Council waste management strategy under review</li> <li>• Dump recycling of metals and other materials</li> <li>• Queensland Government – <i>Queensland Waste Avoidance and Resource Productivity Strategy (2014–2024)</i> sets a framework for waste avoidance and recovery performance</li> <li>• This is an industry-led strategy that sets targets for improving resource recovery and recycling rates and reducing landfill disposal over the next 10 years. These targets take account of the different circumstances and opportunities in metropolitan, regional and remote parts of Queensland</li> <li>• The strategy is underpinned by <i>Waste Reduction and Recycling Act 2011</i> and Queensland Government Action Plan</li> </ul>



Objective	Progress
	<ul style="list-style-type: none"> <li>• MAINTENANCE PLAN FOR INFRASTRUCTURE AND ASSETS</li> <li>• Council has 10 year projections for underpinning its asset management</li> <li>• Council has a program of maintenance, audit inspections and a customer request system to look after Council assets</li> </ul>
<p>3.1.7 Implementation of strategies to protect soil and air quality in relation to waste management operations and activities throughout Surat and surrounding district.</p>	<ul style="list-style-type: none"> <li>• Council and state agencies undertake compliance actions in relation to waste management</li> <li>• Landcare groups in partnership with government agencies are involved in protecting soils, water, vegetation, landscapes and agricultural productivity</li> <li>• Maranoa Planning Scheme includes provisions to help protect land, water and air quality during development activities</li> <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 3.1.3 - Delivery of awareness programs and provision of infrastructure to encourage residents to reduce litter and maintain clean well-presented public spaces and streetscapes</li> <li>○ 3.1.6 - Sustainable waste management program and maintenance plan for infrastructure, assets, equipment and tip sites</li> </ul> </li> </ul>
<p>3.1.8 Protect preserve and enhance the natural environments and water ways of Surat and surrounding district through responsible development and management.</p>	<ul style="list-style-type: none"> <li>• Landcare groups in partnership with government agencies are involved in protecting soils, water, vegetation, landscapes and agricultural productivity</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Queensland Government uses vegetation management mapping, legislation and state clearing controls</li> <li>• Maranoa Planning Scheme includes provisions to help protect land, water and air quality during development activities</li> <li>• Council operates property-by-property unsightly allotment and animal control inspection programs</li> <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 3.1.6 - Sustainable waste management program and maintenance plan for infrastructure, assets, equipment and tip sites</li> <li>○ 3.1.7 - Strategies to protect soil and air quality in relation to waste management operations and activities throughout Surat and surrounding district</li> </ul> </li> </ul>
<p>3.1.9 Support programs for wild dog, feral animal, pests and weed eradication through Surat and surrounding district.</p>	<ul style="list-style-type: none"> <li>• Council operates ongoing weed spraying, coordinated wild dog baiting programs</li> <li>• Council provides bounties on wild dog scalps and funded the Golden Dogger awards</li> <li>• Council officers monitor weeds and other pests on crown and public lands</li> <li>• Council offers an information service and works with Landcare and sub-catchment groups</li> <li>• Landcare and sub-catchment groups assist with development of property plans with landholders and some implementation funding</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• State government provides fact sheets and 1080 for baiting programs and wild dog coordinator and biosecurity officer</li> <li>• Council assists with identification and with funding opportunities</li> <li>• Council is a member of state oversight group for pest animals, plants and disease</li> <li>• Council receives and distributes state and federal funding cluster fencing funding for approved projects</li> </ul>
<b>Community Place Making – Built Environment</b>	
<p><b>4.1 By 2020 together we will provide a diverse and balanced supply of accommodation options which meet the lifecycle needs of all existing and potential residents and where housing needs are met in safe, liveable, affordable, well planned and sustainable neighbourhoods</b></p>	
<p>4.1.1 Conduct an audit to identify existing and projected accommodation requirements and develop an appropriate strategy to meet the current and future needs of the community.</p>	<ul style="list-style-type: none"> <li>• Existing and projected residential land and population information taken into account in preparing Maranoa Planning Scheme</li> <li>• Maranoa Planning Scheme provides capacity for development of residential, rural residential and industrial land growth over a twenty year planning horizon</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Draft Maranoa Planning Scheme supports development of additional lots and diverse forms of accommodation</li> </ul>
<p>4.1.2 Stimulate investment and development in the local housing industry sector to provide appropriate accommodation options for new and existing residents and meet their various accommodation requirements and preferences e.g. temporary short and medium term, transitional, affordable, single and family accommodation.</p>	<ul style="list-style-type: none"> <li>• Draft Maranoa Planning Scheme supports development of additional lots and diverse forms of accommodation</li> <li>• Development of housing is generally carried out by business or community organisations if there is sufficient demand</li> </ul>
<p>4.1.3 Conduct a review of crisis accommodation needs and develop a strategy for the local community to provide adequate accommodation.</p>	<ul style="list-style-type: none"> <li>• Crisis accommodation needs monitored by community and government agencies</li> <li>• Interagency Group (coordinated by Council) links local service agencies and also provides links to a wider network of agencies facilitated by an Interagency Group</li> </ul>
<p><b>Community Place Making – Community Facilities &amp; Infrastructure</b></p>	
<p><b>4.2 By 2020 together we will provide and maintain public facilities and infrastructure which enhances the liveability of the Maranoa, are well utilised and service the existing and futuristic needs of all residents in a balanced, timely, well planned and cost-efficient manner</b></p>	

Objective	Progress
4.2.1 Prepare and implement a town planning framework which reflects the potential future growth of Surat and surrounding district.	<ul style="list-style-type: none"> <li>• Existing and projected land, industry and population information taken into account in preparing Maranoa Planning Scheme</li> <li>• Maranoa Planning Scheme provides capacity for development of residential, rural residential and industrial land growth over a twenty year planning horizon</li> </ul>
4.2.2 Investigate the need for the release of residential, industrial and Native Title land to accommodate population and industry growth.	<ul style="list-style-type: none"> <li>• SEE: <ul style="list-style-type: none"> <li>○ 4.2.1 - Prepare and implement a town planning framework which reflects the potential future growth of Surat and surrounding district</li> </ul> </li> </ul>
4.2.3 Identify opportunities for development of mobile infrastructure, equipment and resources which can shared by all groups throughout Surat and surrounding district for sporting, community and emergency events e.g. portable lighting, portable staging, portable PA system.	<ul style="list-style-type: none"> <li>• Mobile resources include: <ul style="list-style-type: none"> <li>○ Council portable staging and PA system</li> <li>○ Council chairs and tables</li> <li>○ Marquee</li> </ul> </li> </ul>
4.2.4 Provision of well-equipped and well maintained community hall facilities that are upgraded as necessary and available for use by Surat and district residents and visitors.	<ul style="list-style-type: none"> <li>• Surat Shire Hall maintained by Council</li> </ul>
4.2.5 Investigate opportunities to combine appropriate sports clubs and sporting facilities within Surat to lower ongoing operational costs and use surplus funds to improve and upgrade integrated facilities.	<ul style="list-style-type: none"> <li>• Has been examined by Council and community. Opportunities for efficiency under constant review</li> <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 2.2.2 - Quality and well-resourced multipurpose sporting and recreational facilities including the</li> </ul> </li> </ul>

Objective	Progress
	<p>development of master plans for local clubs and facilities</p> <ul style="list-style-type: none"> <li>○ 2.2.7 - Well planned, managed and maintained public recreational spaces</li> </ul>
<p>4.2.6 Public amenities throughout Surat and surrounding district are appropriately signed, cleaned, regularly maintained, upgraded as necessary and provide disabled access for use by residents and visitors.</p>	<ul style="list-style-type: none"> <li>● Council undertakes routine maintenance to keep town streets and surrounds neat and tidy</li> <li>● Local town and surrounds coordinators appointed by Council to provide local responses to maintenance and safety matters</li> <li>● Council has a system of user agreements being progressively expanded to all Council facilities occupied by user groups. The user agreement clarify development and maintenance responsibilities.</li> <li>● Building standards require fixed public structures to provide access suited to people with disabilities which in turn assists families with children and older persons</li> <li>● Council has 10 year projections for underpinning its asset management</li> <li>● Council has a program of maintenance, audit inspections and a customer request system to look after Council assets</li> </ul>
<p>4.2.7 Engage the local community in the development of town beautification projects within the Surat and district communities. Projects to include the linking of town entrances, streetscapes and riverscape within Surat.</p>	<ul style="list-style-type: none"> <li>● Community involved in:</li> <li>● Local community plan</li> <li>● Place-making strategy</li> <li>● Master plan for Warroo Sporting complex</li> <li>● Memorial Park</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Riverside park development</li> <li>• Skate park</li> <li>• ???</li> </ul>
<p>4.2.8 Maintain and upgrade Teelba and Begonia Community Hubs to enable residents in these smaller communities to hold social events and sporting and recreational activities.</p>	<ul style="list-style-type: none"> <li>• FACILTIES: <ul style="list-style-type: none"> <li>○ Teelba facilities, including: <ul style="list-style-type: none"> <li>▪ Hall</li> <li>▪ Gun club facility</li> </ul> </li> <li>○ Begonia Sporting Complex – <ul style="list-style-type: none"> <li>▪ Hall</li> <li>▪ tennis court</li> </ul> </li> </ul> </li> </ul>
<p><b>Maranoa on the Move – Transport Networks</b></p>	
<p><b>By 2020 together we will provide the community with a safe accessible, reliable, sustainable, cost effective and affordable transport system that is well connected and enables the efficient movement of people and products throughout the Maranoa and successfully integrates into regional, state and national transport network systems</b></p>	
<p>5.1.1 Effective development and regular programmed maintenance of the roads network throughout the Surat area.</p>	<ul style="list-style-type: none"> <li>• Council has developed rural roads asset management program incorporating whole of lifecycle considerations</li> <li>• Council roadworks programs are published in Council documents</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Council has 10 year projections for underpinning its asset management</li> <li>• Ongoing Council liaison with DTMR about state-controlled roads design and management, including interface with local government infrastructure.</li> <li>• Council appointed local community officer to be roads liaison with local community</li> </ul>
5.1.2 Provision of accessible designated and signed parking locations for the Surat HACC Bus.	<ul style="list-style-type: none"> <li>• No action</li> </ul>
5.1.3 Maintain airport infrastructure to the standards as set by the Civil Aviation Standards Authority (CASA) and upgrade infrastructure to enable safe day and night aircraft landing.	<ul style="list-style-type: none"> <li>• Ongoing upgrades as necessary</li> <li>• Council maintains specialist airfield staff to monitor airfield standards and organise maintenance</li> </ul>
5.1.4 Engage with local transport stakeholders to provide accessible, reliable, affordable, sustainable and integrated transport system which enables residents to move efficiently both within their local community, and across the region with connections for intra and interstate travel.	<ul style="list-style-type: none"> <li>• TRANSPORT available <ul style="list-style-type: none"> <li>○ School bus</li> <li>○ Bluecare bus service</li> <li>○ Local community self-drive</li> <li>○ Airfield – charter services</li> <li>○ Regular flights to Brisbane from Roma airport</li> <li>○ Capacity for Booked Hire Transport (BHT) licencing – (like Uber)</li> </ul> </li> </ul>
5.1.5 Create a public footpath network which provides mobility restricted access within the Surat Township and links the hospital,	<ul style="list-style-type: none"> <li>• Mobility improvements made and continuing</li> <li>• Riverside pathway constructed</li> </ul>



Objective	Progress
recreational oval, school, pool and CBD and encourages safe and environmentally friendly transportation alternatives.	
5.1.6 Ongoing provision of transport services for local students requiring travel to primary and secondary schools and colleges.	<ul style="list-style-type: none"> <li>• School buses</li> <li>• Queensland Government school bus and transport subsidies available</li> </ul>
<b>Foundations for the Future – Knowledge &amp; Skills For Life</b>	
6.1 By 2020 together we will provide learning and skill development pathways which are innovative, locally accessible to all residents, address regional skill deficits and encourage investment in a person’s capacity to prosper and contribute throughout life	
6.1.1 Ensure quality education services are provided locally from early learning programs, kindergarten and prep through to secondary education.	<ul style="list-style-type: none"> <li>• EDUCATION SERVICES IN SURAT: <ul style="list-style-type: none"> <li>○ State school covering P-10</li> <li>○ Surat ECEC</li> <li>○ School homework club – Surat Aboriginal Corporation</li> <li>○ ICPA – education</li> <li>○ Online courses</li> <li>○ Courses run through Surat Library</li> </ul> </li> <li>• OTHER EDUCATION OPTIONS:</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ Other high school options in Roma</li> <li>○ Surat Aboriginal Corporation runs homework club in Surat</li> <li>○ Group training opportunities through Golden West (minimum course numbers remains an issue for running courses)</li> <li>○ Online training services available – (internet quality has improved)</li> <li>○ External TAFE and university courses available through number of universities</li>   <li>● EDUCATION IMPROVEMENT ACTION: <ul style="list-style-type: none"> <li>○ Roma is being promoted as a training hub with linkages to outlying communities</li> <li>○ Council has made submissions to Australian Government education reviews and funded university research into establishing hubs to facilitate locally-delivered and better integrated education, training and employment</li> </ul> </li> </ul>
6.1.2 Provision of programs for residents to create knowledge and skill sharing opportunities between generations.	<ul style="list-style-type: none"> <li>● Student leader and council roles in school</li> <li>● SES and Rural Fire Brigade attract younger members</li> <li>● Adults and children jointly participating in and helping to run events and activities</li> <li>● Mentoring/coaching by older persons for coaching umpiring</li> <li>● Business excellence program – Maranoa Regional Council, Department of State Development, Infrastructure and</li> </ul>

Objective	Progress
	<p>Planning (DSDIP), Commerce Roma’s Shop Local, Invest Local initiative, and the Western Star) – includes access to business capability training</p> <ul style="list-style-type: none"> <li>• Group training opportunities through Golden West (minimum course numbers remains an issue for running courses)</li> <li>• Online training services available – (internet quality has improved)</li> <li>• External TAFE and university courses available through number of universities</li> <li>• Many Rivers mentoring program</li> <li>• Training also offered through programs operated by: <ul style="list-style-type: none"> <li>○ Dawson Catchment Coordinating Association</li> <li>○ Landcare</li> <li>○ Agforce</li> <li>○ Business Queensland and Advance Queensland</li> <li>○ Department of State Development</li> <li>○ Grant funded courses and workshops (State and Council)</li> </ul> </li> <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 6.1.1 – quality education services are provided locally from early learning programs, kindergarten and prep through to secondary education.</li> </ul> </li> </ul>
<p>6.1.3 Implement creative initiatives to increase the membership and volunteer base of local community groups and organisations e.g. youth mentoring and participation activities.</p>	<ul style="list-style-type: none"> <li>• Campdraft encourages younger people</li> <li>• Junior league club, pony club oriented to youth</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>• Kids help serve food etc at local events and sporting club activities</li> <li>• Student leader and council roles in school</li> <li>• SES and Rural Fire Brigade attract younger members</li> <li>• Mentoring/coaching by older persons for coaching umpiring</li> </ul>
<p>6.1.4 Provide local apprenticeship, scholarship, traineeship and work experience opportunities and support for businesses and residents.</p>	<ul style="list-style-type: none"> <li>• Some options with Council and local businesses</li> <li>• Extensive information about apprenticeships and traineeships is available on the Queensland Government website</li> <li>• Information about special programs, financial incentives and other support for employers seeking trainees is available on the internet</li> <li>• Publicity about traineeship support is available through both government and industry organisations</li> <li>• Some school-based traineeships are available</li> </ul>
<p>6.1.5 Residents and businesses have access to information and local training programs relating to new technology, regulatory requirements, financial planning and other skills to improve quality of life.</p>	<ul style="list-style-type: none"> <li>• SEE: <ul style="list-style-type: none"> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 6.1.1 – quality education services are provided locally from early learning programs, kindergarten and prep through to secondary education.</li> <li>○ 6.1.2 - Programs for residents to create knowledge and skill sharing opportunities between generations</li> </ul> </li> </ul>

Objective	Progress
<p>Foundations for the Future – Smart Economy</p>	
<p>6.2 By 2020 together we will achieve a smart economy which fosters innovation and sustainable growth and is characterised by diverse and adaptable industry, business and commercial sectors which are underpinned by a high skilled and energetic labour force</p>	
<p>6.2.1 Implement initiatives to attract appropriately qualified and skilled workers and business owners to fill employment and business sector gaps including the development and distribution of marketing and promotional resources.</p>	<ul style="list-style-type: none"> <li>• MAIN INITIATIVES: <ul style="list-style-type: none"> <li>○ Enhancing visual appeal of Surat</li> <li>○ Enhancing and communicating the lifestyle benefits of Surat</li> <li>○ New Maranoa economic and community development strategies being developed</li> <li>○ New Maranoa Planning Scheme with clearer and simpler requirements for some forms of business development, including on-farm opportunities</li> <li>○ Current work on creating development services online system</li> <li>○ Continued enhancement of Council investment attraction materials and providing guidance to prospective developers</li> <li>○ State and Australian Government business support services, including Business Queensland website and services</li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ Continued enhancement of higher order medical, hospital, legal, financial, sport and retail services in Roma</li> <li>○ Enhanced attractiveness and convenience of Roma Airport as an entry point to the Maranoa, including Surat.</li> <li>● ALSO SEE: <ul style="list-style-type: none"> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 6.2.2 - Delivery of a range of business support programs and initiatives</li> </ul> </li> </ul>
<p>6.2.2 Delivery of a range of business support programs and initiatives including business and succession planning, shop local campaigns etc.</p>	<ul style="list-style-type: none"> <li>● Council website promotes Surat and surrounding district as investment opportunities</li> <li>● Council prepared <i>Invest Maranoa</i> booklet</li> <li>● Council officers have provided information and assistance to potential investors</li> <li>● <i>Western Star</i> and <i>Surat Basin</i> have provided information and marketing to encourage investors</li> <li>● Maranoa economic development strategy is seeking to achieve these outcomes by focussing upon sustainable communities which are adaptable and responsive to market conditions, technological changes and environmental challenges. To be adaptable and responsive, the new strategies recognise that social, environmental and economic entrepreneurship is to be encouraged. Reshaping</li> </ul>

Objective	Progress
	<p>education and training and its interaction with employment is seen as fundamental to fostering entrepreneurship</p> <ul style="list-style-type: none"> <li>• Council has made submissions that supported the Queensland Government legislation restricting fly-in and fly-out (FIFO) operations (<i>Strong and Sustainable Resource Communities Act 2017</i>)</li> <li>• Continuing engagement of Local Community Development officer in local community development activities (positions funded by Council)</li> <li>• Business excellence program – Maranoa Regional Council, Department of State Development, Infrastructure and Planning (DSDIP), Commerce Roma’s Shop Local, Invest Local initiative, and the Western Star) – includes access to business capability training</li> <li>• Access to Council community grants for projects, grant writing, leadership, sports coaching</li> <li>• Grants from Council, Queensland Government, Australian Government for developing capacities (for example, business development, coaching, running organisations)</li> </ul> <p>Information services provided through:</p> <ul style="list-style-type: none"> <li>○ QGAP office</li> <li>○ Library</li> <li>○ Council office</li> <li>○ Council and government websites</li> </ul> <ul style="list-style-type: none"> <li>• Lot of invisible mentoring by family participation</li> <li>• ALSO SEE:</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 6.1.1 – quality education services are provided locally from early learning programs, kindergarten and prep through to secondary education.</li> <li>○ 6.1.2 - Programs for residents to create knowledge and skill sharing opportunities between generations</li> <li>○ 6.2.1 - Implement initiatives to attract appropriately qualified and skilled workers and business owners to fill employment and business sector gaps</li> </ul>
6.2.3 Maintain and enhance the visual street appeal of local businesses.	<ul style="list-style-type: none"> <li>● Business owners have made improvements to visual appearance of premises supported by Council street improvements</li> <li>● Council property-by-property unsightly allotment inspection program</li> <li>● Council undertakes routine maintenance to keep town streets, parks and surrounds neat and tidy</li> <li>● Council has a rolling program of works for each community</li> </ul>
<p>Foundations for the Future – Global Communication</p>	



Objective	Progress
<p>6.3 By 2020 together we will be able to communicate globally through reliable contemporary telecommunications technologies and networking systems</p>	
<p>6.3.1 Promote and effectively utilise teleconferencing equipment located at Surat Hospital.</p>	<ul style="list-style-type: none"> <li>• SEE: <ul style="list-style-type: none"> <li>○ 2.1.9 - Promote and utilise video conferencing equipment located at Surat Hospital</li> </ul> </li> </ul>
<p>6.3.2 Delivery of information technology training programs at local centres to address all training level requirements from basic to advanced to keep residents up-to-date with new technologies.</p>	<ul style="list-style-type: none"> <li>• Courses have been run at school and Council library</li> <li>• Online training courses available</li> <li>• Extensive resources now available online</li> <li>• ALSO SEE: <ul style="list-style-type: none"> <li>○ 1.1.5 - (PUBLICITY) Meaningful communication tools and networks to ensure all sectors of the community have access to information</li> <li>○ 6.1.1 – quality education services are provided locally from early learning programs, kindergarten and prep through to secondary education.</li> <li>○ 6.1.2 - Programs for residents to create knowledge and skill sharing opportunities between generations</li> <li>○ 6.2.1 - Implement initiatives to attract appropriately qualified and skilled workers and business owners to fill employment and business sector gaps</li> </ul> </li> </ul>
<p>6.3.3 Improve telecommunication and transmission services with a particular focus on efficient and expanded mobile phone coverage, enhanced television reception and internet service coverage</p>	<ul style="list-style-type: none"> <li>• Some improvements to internet and mobile phone services with new 4G tower but service does not extend to all of Surat</li> </ul>

Objective	Progress
including provision of reliable high speed internet access and wireless connection, FM Radio, UHF services, telephone exchange services.	<ul style="list-style-type: none"> <li>• Skymuster available</li> </ul>
<b>Progressive, Inclusive and Strong Local Leadership</b>	
<p><b>7.1 By 2020 together we will deliver progressive and accountable local government administration which focuses on community representation and engagement; transparent decision making; futuristic strategic planning and policy development; responsible financial and performance management; and delivery of public facilities, infrastructure and services which enhance the liveability of the Maranoa</b></p>	
<p>7.1.1 Council regularly communicates and provides feedback to the community regarding decisions, strategies and operational activities through a diverse range of communication tools.</p>	<ul style="list-style-type: none"> <li>• Council has a range of community consultation opportunities. Examples include: <ul style="list-style-type: none"> <li>○ Customer request system</li> <li>○ Direct access to Councillors</li> <li>○ Council out-and-about days</li> <li>○ Councillor attendance at community group meetings</li> <li>○ Submissions on impact assessable development applications</li> <li>○ Submissions on range of draft plans (for example, draft Maranoa Planning Scheme)</li> <li>○ Local plan process</li> </ul> </li> <li>• Council communicates through though:</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ Western Star notices</li> <li>○ Bottle Tree Bulletin monthly regional community newsletter</li> <li>○ Facebook</li> <li>○ My Maranoa website</li> <li>○ My Maranoa events calendar</li> <li>○ My Maranoa community directory</li> <li>○ My Maranoa business directory</li> <li>○ Council News monthly publication</li> <li>○ Public meetings and community consultation processes</li> <li>○ Displays</li> <li>○ Council public meetings</li> <li>○ Face-to-face with Councillors and attendance at community events</li> <li>○ Customer service centres</li> <li>○ Library</li> <li>○ Written correspondence and customer request system</li> <li>● Council meeting agendas, minutes and reports available on website</li> <li>● Development applications and approvals are on website</li> <li>● Development Services online website being developed</li> </ul>
<p>7.1.2 Council maintains effective partnerships with local community groups, industry and business, government and non-government agencies, and private entities to achieve the outcomes and aspirations as identified in this plan.</p>	<ul style="list-style-type: none"> <li>● Council has partnerships and collaborates with: <ul style="list-style-type: none"> <li>○ Industry organisations</li> <li>○ Resource companies</li> <li>○ Government agencies</li> </ul> </li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ Community organisations, including: <ul style="list-style-type: none"> <li>▪ Surat and Districts Development Association</li> <li>▪ Surat Aboriginal Corporation</li> <li>▪ Sport and recreation organisations</li> <li>▪ Community arts and culture groups</li> <li>▪ Service organisations, including Lions, CWA and RSL</li> </ul> </li> <li>● Councillors are often members of many of the organisations as Council representatives or as individuals</li> <li>● Council is a member of regional and state organisations such as: <ul style="list-style-type: none"> <li>○ SWRED</li> <li>○ TSBI</li> <li>○ Outback Queensland (OQTA)</li> <li>○ Local Government Association of Qld</li> </ul> </li> </ul>
<p>7.1.3 Maranoa Regional Council strategically manages assets, infrastructure and resources and is financially sustainable.</p>	<ul style="list-style-type: none"> <li>● Council has 10 year projections for underpinning its asset management</li> <li>● Council has a program of maintenance, audit inspections and a customer request system to look after Council assets</li> <li>● Council also has a system of user agreements being progressively expanded to all Council facilities occupied by user groups. The user agreement clarify development and maintenance responsibilities.</li> <li>● Local area budgets are being prepared to provide greater transparency to Council expenditure in the local area. The</li> </ul>

Objective	Progress
	<p>Council is pursuing a program of continuous improvement in asset management.</p> <ul style="list-style-type: none"> <li>• Service delivery is optimised in relation to the budget available.</li> </ul>
<p>7.1.4 Maintain the delivery of existing services at the Cobb &amp; Co Changing Station including the Library, QGAP Office, Surat on Balonne Gallery and Cobb &amp; Co Store Museum.</p>	<ul style="list-style-type: none"> <li>• Council continues to operate and support: <ul style="list-style-type: none"> <li>○ Cobb &amp; Co Changing Station</li> <li>○ Cobb &amp; Co Store Museum</li> <li>○ Library</li> <li>○ QGAP Office</li> <li>○ Surat on Balonne Gallery</li> </ul> </li> </ul>
<p>7.1.5 Expand the functions and services of the Surat Library to incorporate technology and heritage research modules.</p>	<ul style="list-style-type: none"> <li>• Surat library is part of Regional Libraries Queensland (RLQ) Library Online (network of 68 local libraries - supported by State Library of Queensland)</li> <li>• Access to: <ul style="list-style-type: none"> <li>○ internet terminals</li> <li>○ Entire RLQ catalogue of books, including best sellers</li> <li>○ DVDs</li> <li>○ Large print books</li> <li>○ Magazines</li> <li>○ eBooks and audio books</li> <li>○ CDs and Free music downloads</li> <li>○ LOTE collections</li> <li>○ Information about community events</li> </ul> </li> </ul>
<p>7.1.6 Council maintains a staff presence in Surat to provide residents with local access to Council administration and operational services.</p>	<ul style="list-style-type: none"> <li>• In Surat, Council maintains:</li> </ul>

Objective	Progress
	<ul style="list-style-type: none"> <li>○ Customer service centre</li> <li>○ Offices</li> <li>○ Library</li> <li>○ Works depot</li> <li>○ QGAP</li> <li>● ALSO SEE: <ul style="list-style-type: none"> <li>○ 7.1.1 - Council communicates and provides feedback to the community regarding decisions, strategies and operational activities through a diverse range of communication tools.</li> </ul> </li> </ul>