

Christmas Relief Appeal 2022

Supporting households in need of toys and food relief this holiday season.

INFORMATION FOR SERVICE PROVIDERS

Changes continued from 2020:

- Food hampers are no longer being provided.
- Only monetary donations are being collected from the community
- Clients/community members can now self-nominate to receive:
 - Toys (kids under 16 years)
 - A grocery supplement card to assist with added expenses over the holidays (Amount/availability is dependent on the donations received from the community. Provided on case-by-case basis.)

How Clients can self-nominate:

Registration required by Wednesday, 9 November

Short & confidential in-person appointments will be held in Roma, Mitchell, Surat, Injune, and Yuleba in mid to late November by Community Support & The Salvation Army

- Clients should register for an in-person appointment by 9 November. To book:
 - Call Customer Service on 1300 007 662 or
 - Confidentially book online:
<https://outlook.office365.com/owa/calendar/ChristmasReliefNominations2022@maranoa.qld.gov.au/bookings/>
- Appointment time, date, and location will be confirmed as a part of the registration process
- Those unable to attend in-person may request a phone appointment

Eligibility:

- Must hold or be eligible for a Health Care Card, are a low-income earner facing financial distress, or are facing financial insecurity due to unforeseen circumstances.
- Proof of income is required at time of appointment (2 payslips or most recent Centrelink statement).

Can I attend the appointment with my client?

Yes, this is recommended if they are more comfortable attending with your support or need your support due to other difficulties.

Can I nominate a client instead of them attending an appointment?

Yes. Provider nominations are being accepted **until Wednesday, 9 November**.

Requirements:

- Nominations accepted **online only** at: <https://forms.office.com/r/DUkJhWEacq>
- **Income details** are still required for each nominee. However, we do understand this may not be possible in some situations (recently unemployed, due to DV etc) and do not want this to be a barrier to receiving relief
- Please only nominate those that legitimately require support AND cannot attend an appointment.
- **Please nominate on behalf of all clients under 18 years old**. Community Support is unable to make appointments with minors

When will the toys/relief cards be available?

Relief will be available for collection Tuesday, 6 December to Friday, 9 December

Where can toys/relief cards be collected?

For self-nominations:

- Roma - Salvos Store, from 9am until normal shop closing times.
- Surrounding towns - collection details to be advised at appointments.

For service provider nominations:

- You must collect relief on behalf of clients from the Roma Salvos Store **by EOD Friday, 9 December**

If your client requires immediate emergency relief (food/fuel vouchers) they can contact:

- Anglicare 1300 114 397
- Salvos 07 3001 6288
- St. Vincent de Paul Helpline 1800 846 643

For more information contact Council's Community Support
Call 0429 984 737 or e-mail alisha.uebergang@maranoa.qld.gov.au

