

ACKNOWLEDGEMENTS - ACKNOWLEDGEMENTS

We acknowledge the:

- traditional owners of this land that we work, live and play on, and pay our respect to their cultures, their ancestors and to the elders past and present and future generations.
- many volunteers within our community who so generously give their own time and energy to enrich the lives of those around them, and make our region a great place to live and visit.
- many staff within the Maranoa Regional Council teams who routinely go 'above and beyond' for the benefit of our community and organisation, helping us to continue to improve each and every year.
- customers (residents and ratepayers, businesses and visitors) who take the time to pass on their thanks for a job well done, or appreciation for exceptional service provided. We **SHARE-A-THANKS** received with all our team members - it brightens everyone's day!

Our major funding partners (Funding approved greater than \$500,000 per project or contribution source)		Total approved \$	Received 2018/19 \$
Australian Government	Financial assistance grant - General purpose grant - Identified road grant	14,076,870 3,616,586	14,076,870 3,616,586
Australian Government	Drought Communities Programme - Extension - Watering the Maranoa Project (multi-year project)	1,000,000	500,000
Australian Government	Building Better Regions Fund - Saleyards Multi-Purpose Facility (multi-year project)	3,961,483	27,855
Australian Government	Roads to Recovery Program (\$897,892 received in 2017/18 for 2018/19 projects)	2,463,613	1,565,721
Australian Government	Smart Cities and Suburbs Program - Supervisory Control and Data Acquisition (multi-year project)	500,000	218,750
Australian Government	Fuel tax credits	1,589,676	1,589,676
Joint Australian and Queensland Governments	Natural Disaster Relief and Recovery Arrangements through the Queensland Government	516,247	516,247
Australian Government	National Insurance Affordability Initiative - Roma Flood Mitigation - Stage 2A	4,980,000	4,980,000
Queensland Government	Building our Regions Program - Saleyards Multi-Purpose Facility (multi-year project)	3,698,983	-
Queensland Government	Building our Regions Program - Roma Flood Mitigation - Stage 2 (2A and 2B) (multi-year project)	3,090,000	1,472,000
Queensland Government	Local Government Grants and Subsidies Program Roma Saleyards Improvement Plan - Stage 1 (multi-year project)	Up to 1,303,800	809,739
Queensland Government	Outback Queensland Tourism Infrastructure Fund - Bigger Big Rig Project	1,230,000	Work will commence in 2019/20
Queensland Government	Local Government Grants and Subsidies Program - Mitchell Bore 3 Installation	600,000	Work will commence in 2019/20
Queensland Government	Building our Regions Program - Roma Water Main Augmentation	507,500	227,957
Joint Australian and Queensland Governments	Queensland Feral Pest Initiative (multi-year projects) through the Queensland Government - Round 1 - Exclusion fencing	550,000	55,000
	- Round 2 - Barrier Fence to the Queensland Border Collaborative Area Management Project	685,600	137,120
	- Round 3 - Exclusion fencing	750,000	Work will commence in 2019/20
Queensland Government	2017-19 Works for Queensland (Total \$1.35 million) - water projects - roads and drainage projects - facilities projects	665,000 585,000 100,000	282,500 207,500 50,000
Queensland Government	2019-21 Works for Queensland Program (Total \$1.38 million) - cemeteries projects - water projects - roads and drainage projects - facilities projects	120,000 880,000 340,000 40,000	60,000 440,000 170,000 20,000
Queensland Government	Transport Infrastructure Development Scheme (TIDS)	2,752,694	2,752,694
Queensland Government	Building our Regions Program - - Roma Airport Runway Overlay Project / Upgrade (multi-year funding)	2,000,000	1,600,000
Resource sector	Contributions to roadworks through Road Infrastructure Agreements with the Coal Seam Gas proponents	14,067,303	14,067,303
Major funding partners		\$49,443,518	

Our annual report for 2018/19

Each year Council is required by legislation to prepare and adopt an Annual Report. We view this as an important responsibility and an opportunity to provide an insight into our Council, and our year's highlights, challenges and progress, in an open, transparent and accountable way.

This year, for the first time, our online "Sharing our Year", has identified the information that may be of most interest to our particular stakeholder groups:

- Our **community** if seeking a quick overview of their Council's year;
- The **elected Council** to whom our organisation is accountable;
- **Prospective or new Councillors** for the start of the new term of Council in March 2020;
- Our **employees** who may wear multiple hats as team members, residents and/or ratepayers;
- **New employees or applicants for positions** who may be interested in learning more about our organisation;
- **Function leaders and the management team** who are responsible for delivery of services and projects, and helping to plan for future service and project delivery;
- **Government** (Australian and Queensland) in particular the Minister for Local Government, Racing and Multicultural Affairs in Queensland.

Sharing our Year is accessible via Council's website:

- www.maranoa.qld.gov.au or
- www.mymaranoa.org.au (Council)

The full copy of the Annual Report or Stakeholder Editions are also available in print form.

Structure of our reporting

Our reporting has been designed for readers to view as little or as much as they wish about a particular function or functions of Council. The Annual Report summarises our results, but we are also making available a companion document "Our performance in focus". We use this to review performance, monitor trends and resourcing needs, assess what is working well, reflect on where we can improve and finetune our plans for the future.

It is an integral part of our continual improvement framework. No section is left behind, because we recognise that our team's strength comes from each of its members doing their part well.

About this report

Following an introduction by the Mayor, Councillors and Chief Executive Officer, and an overview of "Sharing our Year", there are 6 parts to the Annual Report document:

- Part 1 - Our region
- Part 2 - Our council
- Part 3 - Our performance
- Part 4 - Our finances
- Part 5 - Our legislative compliance
- Part 6 - Index

Our region

This includes information about the Maranoa region. It also showcases some of our Maranoa community members.

Our council

This includes our purpose (our community vision, mission, teams' goals, strategic priorities, motto, logo and values), our year at a glance, our councillors and committees, governance and planning frameworks, teams, awards and recognition and Share-a-Thanks.

Our performance

This provides a summary of our results for the year - one page per function (highlights, challenges and progress in implementing our plans) within our five strategic priority areas of:

- Getting the basics right;
- Delivering strong financial management;
- Helping to keep our communities safe;
- Growing our region;
- Managing our operations well.

Our finances

The financial section of this annual report includes:

- Community financial report;
- General purpose financial statements for the year ended 30 June 2019, audited by the Auditor-General;
- Management certificates;
- Current year financial sustainability statement for the year ended 30 June 2019, audited by the Auditor-General;
- Auditor-General's audit reports about the general purpose financial statement and the current year financial sustainability statement; and
- Long term financial sustainability statement for the financial year.

This report demonstrates the breadth of Council functions (including services and projects) provided to the community. On the following page is a table of contents that gives the starting page location for each section and sub-section.

Towards the back of the document, there are a number of other tools to help you navigate the report. These include a reference index, list of acronyms, legislative compliance index and funding acknowledgements index.



Council's Regional Tourism Development Coordinator Justine Miller taking visitors on a Sunset Tour of the Roma Big Rig.

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Companion document

"Our performance in focus" provides an end of year report for each of Council's functions from which the year's performance results have been summarised for the community and other stakeholders.

It comprises the report on the annual review of the implementation of the annual operational plan (Section 104 (5) (b)(iv) and Section 104 (7) of the *Local Government Act 2009*).

MESSAGE FROM THE MAYOR, COUNCILLORS & CHIEF EXECUTIVE OFFICER

It is with pleasure that we introduce our Annual Report for 2018/19, and formally launch Maranoa Regional Council's Sharing our Year initiative.

For the first time this year, information from our on-line Annual Report is being tailored for our key stakeholder groups.

We are also inviting our residents and other stakeholders on the journey, not just once a year but as the year progresses, with a dedicated part of our website now called "Sharing our Year". Over time it will grow to include news as it happens. We are referring to it as our 'Living Annual Report'.

As well as sharing our progress, the new online format aims to provide an inside look at our Council and what it means to be part of a local government. We also recognise the increasingly busy and information-filled world our many stakeholders operate within. We hope that "Sharing our Year" will help them quickly and easily share in our journey throughout the year for the areas of most interest to them.

This year in particular was another busy but fulfilling one as we saw a number of major projects completed or commenced after many years in the planning.

As local governments, often our projects start as a vision in one term of Council, and through careful planning and advocacy those visions are transformed into reality. We saw that this year with the opening of Denton Court Subdivision in Injune (which was named after former Councillor Joy Denton in recognition of her long term advocacy for the project). We also saw this year the first sod turned at the Saleyards for the Multi-Purpose Facility – a project that had its origins as far back as the Roma and Bungil Showgrounds and Saleyards Board. We welcomed Councillors old and new to share in these significant milestones.

Other significant milestones celebrated during the year, for which we acknowledge multiple terms of Maranoa Regional Council, were the opening of Stage 1 and Stage 2A of the Roma Flood Mitigation Project. Works of this scale could never be achieved by a Council of our size, without the significant funding assistance from other tiers of government. We acknowledge our many funding partners, across many terms of their governments, without whom our projects could not proceed.

Like those projects, the Duke Street South Upgrade (Roma Southern Road) and the Ivy Street Stormwater Remediation Works have been eagerly awaited by our community. We were pleased to be able to deliver these by 30 June 2019.

Upon reflection, some of the largest infrastructure projects ever undertaken by Maranoa Regional Council were delivered in 2018/19. The Roma Airport Runway Overlay Project was successfully completed, with the works brought forward due to the coal seam gas boom and the resultant effects of the increased frequency of flights and heavier aircraft. It is noteworthy that any contribution from Council will be paid for through income generated by the Airport, meaning that no general rates were allocated to the project.

As well as the successes and highlights of the last year, there were some unexpected opportunities and challenges arise also. The inclusion of the Maranoa Region in the State Government's waste levy zone has brought a new set of challenges as we prepare for its introduction on 1 July 2019.

This will change forever the way that waste is managed in the region.

From a waste perspective, what has been embraced by the community is the Containers for Change recycling program where residents can receive refunds for eligible containers.

The region reached more than 1 million containers by the end of June returning more than \$100,000 to residents and therefore injecting welcomed funds back into the broader local economy. The initiative also diverted waste away from landfill which will have long term benefits for future ratepayers and residents, and the environment. Council agreed to commence the program to enable local residents to participate, however we are hopeful others will step forward from other sectors to operate the program in future years.

Among some of the challenges were water equipment breakdowns during summer which have shone an additional light on the issue of ageing infrastructure. This is not something that is unique to the Maranoa Region, but is a problem shared with other local governments across Queensland and interstate. As a result Council took a fresh look this year at our water infrastructure plans and now have in place planned additional works to provide further security for our future. Some important projects have been included in the draft budget for 2019/20.

Through the challenges, our teams have worked hard to deliver the best outcomes for our communities. We acknowledge our team members who were faced with resourcing the enormous success of the Containers for Change program, and major infrastructure projects such as the Airport Runway Overlay, Stage 2A of the Roma Flood Mitigation and Duke Street South Upgrade. Council received some extremely positive feedback about the Duke Street project, which we appreciated residents taking the time to provide. We again feature in this report, and as part of Sharing our Year, what we call Share a Thanks to recognise those team members who have gone above and beyond to help deliver positive outcomes for our communities.

With the works underway across the region, it has also been good to see the significant works going to local businesses. We have seen this happening at the Roma Saleyards, and the flood mitigation works, just to name a couple of the major projects. In this annual report, for the first time, information is provided about Council's direct spend with local businesses. This has been particularly important post the coal seam gas boom, and as the region continues to suffer the effects of drought.

We thank and acknowledge the efforts of all those who have worked and partnered with Council through the year's highlights, and helped navigate the challenges. We look forward to continuing to work with and for our communities.

Our local government at 30 June 2019

Net value of community assets managed	\$823.361 million
Area	58,834.5 km ²
Number of townships	10
* 5 Council Customer Service Centres	Amby, Injune*, Jackson, Mitchell*, Muckadilla, Mungallala, Roma*, Surat*, Wallumbilla, Yuleba*.
Key points of interest	3rd largest (by length) local government road network in Queensland. Largest Saleyards in Australia.
Number of elected members (Mayor and Councillors)	9
Number of full-time equivalent employees	331

Quick Guide to "Sharing our Year" on-line information tailored for our key stakeholders

	Community	Elected Council	New or prospective councillors	Employees	New employees or applicants	Function leaders and management team	Government	All interested parties
Major funding partners	✓	✓				✓	✓	
Our region								
About the Maranoa region		✓	✓		✓	✓		
Community recognition	✓	✓				✓		
Our council								
Our purpose	✓	✓	✓	✓	✓	✓		
Our year at a glance	✓	✓	✓	✓		✓		
Councillors	✓	✓		✓		✓		
Organisational structure and leadership team		✓	Our team roles	✓	✓	✓		
Share-a-Thanks		✓		✓		✓		
Our performance (summary)								
Additional funding partners	✓	✓				✓	✓	
Quick facts	✓	✓	✓	✓	✓	✓		
One page summary for each function	✓	✓		✓		✓		
Our finances								
Community financial report	✓	✓	✓			✓	✓	
Financial statements		✓				✓	✓	
Our legislative compliance								
Community grants	✓	✓				✓	✓	
Other		✓				✓	✓	
Other indexes								
Funding acknowledgement		✓				✓	✓	
Our performance in focus document								
What we do and why	Full copy available online free of charge	✓	✓	✓	✓	✓	✓	
How we are trending		✓	Full copy available online free of charge	Electronic copy on staff website	Recruitment information and induction	Full copy available online free of charge	Full printed copy and electronic copy on staff website	
More about the numbers		✓						
Projects		✓						
This year's highlights		✓						
Services		✓						
Highlights for the coming year		✓						

Full copy available on-line free of charge